Impact of ‘Voice of Volunteering’

EAPC Madrid Charter on Volunteering

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Charter Aims

- To promote successful development of volunteering
- To recognise volunteering as a third resource
- To promote research and best practice models

Importance of volunteers
Sustainable hospice and palliative care
Effective management
Direct patient care
Effective support
Volunteering needs

Charter promotion

- Translation into 12 languages ……
- National launches
- Presentations: national/international conferences
- Circulation to networks
- Social media – blogs, LinkedIn, Facebook, Twitter
Outcomes

- Over 3,000 signatures (electronic and paper) from 50 countries
- Chapter on Volunteering in EAPC Atlas
- Collaborating - volunteer training research
- ‘Minimum data set’ project on HPC volunteering
- Survey to assess awareness and impact
Impact Survey

Aims
To explore:
- Awareness of Charter, reach and impact on volunteering
- Usefulness as an advocacy tool

Method
- Mixed methods survey - online questionnaire
- Sample population
  - 55 EAPC member organisations
  - Other regional and national HPC organisations
  - HPC Volunteer organisations across Europe
Results

- 64 responses, 11 countries
- 56% (n=36) HPC organisations
- 14% (n=9) national organisations
- 30% (n=19) individuals from HPC teams

- Awareness levels and use
  - 64% (n=41) heard of Charter
  - 14 out of 47 (30%) had used it
Advocacy and Improvement

Role in advocacy
- At EU and Government level
- At the national and local HPC organisational level
- Making global connections

Improvement
- Detailed international descriptions and examples
- Publicity to develop global awareness
How are YOU using the Charter

- In successful development of volunteering?
- In recognising volunteering as a third resource?
- In promoting research and best practice models?

Volunteering needs YOUR support and action

Thank you...

- Philip Larkin, President EAPC
- Julie Ling, CEO EAPC
- Avril Jackson EAPC, EAPC staff team
- IAHPC and WHPCA
- All those who contributed to the development
- All those who have signed!
- Task Force – continued passion, commitment

- Volunteers in hospice and palliative care everywhere